

Lifetime Structural Warranty

Rivergum Homes pride itself for innovative design, exceptional quality, affordability and a commitment to excellence.

We're passionate about making your dreams a reality. It's our promise to you. To share your vision. To match your ambitions and expectations. To be insistently innovative. To give you more value wherever we can. To give you a customer experience beyond compare, from the first time we speak to a handover and beyond.

As a recognised builder for exceptional quality Australian homes, we are proud to offer Lifetime Structural Guarantee on your new home to give you the peace of mind, knowing you have made the right decision in choose to build with us. The Lifetime Structural Warranty is offered to the initial purchaser of the home for the duration of your ownership. It is not transferrable to other future owners of the home.

This guarantee is given in addition to any guarantee, statutory insurance or home builders liability scheme in force in Australia and is subject to the terms below.

Lifetime Structural Warranty applies to all contracts issued from January 2021 in our South Australia Retail Division. Any contracts issued prior to 31st of December 2020, must comply with 50-Year Structural Warranty. Please refer to 50-Year Structural Warranty section.

Rivergum's responsibility

We will rectify at our cost structural defects requiring rectification pursuant to the Building Code of Australia and any relevant Australian Standards, where it is proven to be the builder's fault, limited to:

- foundation systems, concrete and or strip footing as specified in Australian Standard AS 2870 (Residential slabs and footing – Construction);
- structural timbers and steel in wall or roof framing as specified in Australian Standard AS 1684 (Residential timber-framed construction); and
- load bearing brickwork as specified in Australian Standard AS 4773 (Masonry in small buildings).

Your responsibility

It is a condition of the Rivergum Homes' Lifetime Structural Warranty that you maintain your home in accordance with the 'Rivergum Home Maintenance Guide' and the CSIRO's 'Guide to Home Owners on Foundation Maintenance and Footing Performance', copies of which are provided to you at handover. If you do not do so, this will void your Lifetime Warranty. The 'Rivergum Home Maintenance Guide' is also available for download [here](#).

Exclusions

The Rivergum Homes Lifetime Structural Warranty does not apply in the following circumstances:

- Any loss arising from non-compliance with your responsibilities outlined above;
- Site conditions that are experienced post settlement that are outside of our control;
- Damage caused by storms, fire, flooding or an act of God;
- Damage caused by trees growing near the footing of your home;
- Fair wear and tear;
- Misuse or neglect;
- Minor cracking (as defined in AS 2870, Appendix B);
- Any renovations, additions or other structural changes (including significant landscaping and pools) undertaken to the home post settlement;
- Any defects repaired or modified by unqualified or unauthorised personnel;
- Any structural failure caused by anything other than our faulty workmanship or our negligent supply of defective materials;
- Any unforeseen influences that the builder may not have been aware of;
- For the avoidance of doubt this structural warranty does not cover items of a non-structural nature such as any marks or scratches to bench tops, vanities etc. in addition to any appliances installed in your home. Please refer to the product manufacturer for details of any relevant warranties.

Who is eligible to make a claim under the Lifetime Structural Warranty?

The Rivergum Homes Lifetime Structural Warranty is provided to the owner named on the building contract of any home constructed by Rivergum Homes in our South Australia Retail Division, subject to the above conditions being made within the lifetime of the owners named in the building contract. The Lifetime Warranty is not transferable or assignable. **Lifetime Structural Warranty applies to all contracts issued from January 2021.**